

System Requirements for Microsoft® Dynamics GP 10.0

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This document contains the minimum client hardware requirements, server recommendations and Terminal Server minimum hardware requirements supported by Microsoft Business Solutions. The following server recommendations are not minimum server requirements. The requirements and recommendations are based on experience with many different installations. Users may need to increase these requirements due to environmental factors to achieve individual performance expectations.

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Client Requirements:

Item	Requirements	Notes
Operating System	Microsoft Windows Vista Business Edition (32-bit and 64-bit) Microsoft Windows Vista Ultimate Edition (32-bit and 64-bit) Microsoft Windows Vista Enterprise Edition (32-bit 64-bit) Microsoft Windows XP Professional SP 2 (32-bit and 64-bit)	Refer to 64-bit Support Matrix under note #6 below to verify all products used are compatible.
Processor	Intel Pentium IV 2.4 GHz or higher	
Available Hard Disk Space	800 MB or more on the system root	
Minimum Available RAM	512 MB (1 GB Recommended)	
Network Card	100MB Full Duplex or 1GB Ethernet	
Microsoft Office	Microsoft Office XP Microsoft Office 2003 Microsoft Office 2007	Microsoft Office Outlook is required for the Outlook area to display on the home page. The Microsoft Office Web Components are required for the home page metrics. The Microsoft Office 2003 Web Components must be installed if you are using Microsoft Office 2007. Use the links below to install the components: Microsoft Office XP http://www.microsoft.com/downloads/details.aspx?

[FamilyID=982b0359-0a86-4fb2-a7ee-5f3a499515dd&displaylang=en](#)

Microsoft Office 2003

<http://www.microsoft.com/downloads/details.aspx?familyid=7287252C-402E-4F72-97A5-E0FD290D4B76&displaylang=en>

Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0
Adobe	Adobe 6.0 Adobe 7.0 Adobe 8.0

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Server Recommendations:

Review each Customer Profile below to determine what profile best fits the user count, modules used and transaction volume for your environment. Use that Customer Profile as a recommendation for your server hardware implementation.

Customer Profile 1

Use the following guidelines if you:

- ▶ Use only Financial Series modules
- ▶ Have between 0-20 concurrent users for Microsoft SQL Server or 0-10 concurrent users for MSDE 2000/Express
- ▶ Use Report Writer, Crystal Reports or FRx
- ▶ Process fewer than 1000 transactions per day
- ▶ Import very little data
- ▶ Dedicated server with Microsoft SQL Server only
- ▶ Recommend a dedicated server with MSDE 2000/Express only

Database Requirements

Microsoft SQL Server 2000 SP 4
 -Standard Edition
 -Workgroup Edition
 -MSDE

NOTE: Microsoft SQL Server 2000 mainstream support ends 4/8/2008. Click [HERE](#) to go to the Support Lifecycle Page for Microsoft SQL Server 2000.

Microsoft SQL Server 2005 SP 2
 -Standard Edition 32-bit
 -Workgroup Edition
 -Express Edition

Item	Requirements	Notes
	Microsoft Windows Server 2003 x64 Standard Edition SP 2	
	Microsoft Windows Server 2003 R2 x64 Standard Edition SP 2	

	Microsoft Windows Server 2003 Standard Edition SP 2	
	Microsoft Windows Server 2003 R2 Standard Edition SP 2	
	Microsoft Windows Small Business Server 2003 Premium Edition SP 2	Refer to 64-bit Support Matrix under note #6 below to verify all products used are compatible.
Operating System	Microsoft Windows Small Business Server 2003 R2 Premium Edition SP 2	MSDE 2000 and SQL 2005 Express can be installed on a non-server operating system, however it is recommended to install on a server operating system.
	Microsoft Windows Small Business Server 2003 Standard Edition SP 2 (MSDE/SQL 2005 Express ONLY)	The only non-server operating system supported for MSDE 2000 is Microsoft Windows XP Professional SP 2. The only non-server operating system supported for SQL 2005 Express is Microsoft Windows XP Professional SP 2 or Microsoft Windows Vista.
	Microsoft Windows Small Business Server 2003 R2 Standard Edition SP 2 (MSDE/SQL 2005 Express ONLY)	Refer to # 3 in the Additional Notes section below.
Processors	1 Dual Core or 2 Single Core Processors	Make sure processors can be upgraded
	Minimum: RAID 5 for operating system, applications and SQL database log and data files	
Disk Configuration		Additional disks will improve Microsoft SQL Server performance
Microsoft SQL Server only	Recommended: RAID 1 for operating system and applications RAID 5 for SQL database log and data files	Recommend using a dual-channel fast and wide SCSI-2 controller.
RAM	1 GB or more	
Network Card	100MB Full Duplex or 1GB Ethernet	

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Customer Profile 2

Use these guidelines if you:

- ▶ Use Financials Series modules
- ▶ Use Distribution Series modules moderately
- ▶ Use Field Service Series modules
- ▶ Use Manufacturing Series or Project Series modules moderately
- ▶ Have between 20 and 60 concurrent users
- ▶ Use Terminal Server
- ▶ Use Report Writer, Crystal Reports or FRx
- ▶ Perform some online analytical processing (OLAP) cube generation
- ▶ Using an import routine/eConnect/Integration Manager

- ▶ Process between 1000 and 4000 transactions per day
 - Originating in Sales (SOP and/or RM), Payables or General Ledger
- ▶ Dedicated Microsoft SQL Server

Database Requirements

Microsoft SQL Server 2000 SP 4

- Enterprise Edition
- Standard Edition

NOTE: Microsoft SQL Server 2000 mainstream support ends 4/8/2008. Click [HERE](#) to go to the Support Lifecycle Page for Microsoft SQL Server 2000.

Microsoft SQL Server 2005 SP 2

- Enterprise Edition 32-bit and 64-bit
- Standard Edition 32-bit and 64-bit

Item	Requirements	Notes
Operating System	Microsoft Windows Server 2003 x64 Standard Edition SP 2 or x64 Enterprise Edition SP 2	Refer to 64-bit Support Matrix under note #6 below to verify all products used are compatible.
	Microsoft Windows Server 2003 R2 x64 Standard SP 2 or R2 x64 Enterprise Edition SP 2	
	Microsoft Windows Server 2003 Standard Edition SP 2 or Enterprise Edition SP 2	
Processors	Microsoft Windows Server 2003 R2 Standard Edition SP 2 or R2 Enterprise Edition SP 2	
	1 Dual Core or 2 Single Core Processors	Verify processors can be upgraded to 4 processors for Standard Edition or up to 8 processors for Enterprise Edition
Disk Configuration	RAID 1 for operating system and applications (2 disks)	Additional disks will improve Microsoft SQL Server performance
	RAID 1 for SQL database log files (2 disks)	
	RAID 5 (4 disk minimum) or RAID 10 (8 disk minimum) for SQL data files	To process more than 4000 transactions a day, you may need to increase the number of disks in your RAID 5 disk volume
RAM	RAID 1 for TempDB (2 disks) - optional, but recommended	Recommend use of Ultra SCSI 3 or Fiber Controller
	RAID 0 for SQL backups (full and log) (2 disks)	
RAM	4 GB or more	If more than 2 GB of RAM is available, enable the 3GB and/or PAE switch in the boot.ini if using Windows Server 2003 Enterprise Edition. Refer to Article Q283037 for more information.
Network Card	100MB Full Duplex or 1GB Ethernet	Verify switch is capable of handling network traffic

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Customer Profile 3

Use these guidelines if you:

- ▶ Use Financials Series and Distribution Series modules extensively
- ▶ Use Field Service Series, Manufacturing Series, and Project Series modules extensively
- ▶ Have between 60 and 100 concurrent users
- ▶ Use Terminal Server
- ▶ Use Report Writer, Crystal Reports or FRx extensively
- ▶ Use an import routine extensively - eConnect
- ▶ Process more than 4000 transactions per day
-Originating in Sales (SOP and/or RM), Payables or General Ledger
- ▶ Perform online analytical processing (OLAP) cube generation (to different machine)
- ▶ Dedicated Microsoft SQL Server

Database Requirements

Microsoft SQL Server 2000 SP 4

-Enterprise Edition

NOTE: Microsoft SQL Server 2000 mainstream support ends 4/8/2008. Click [HERE](#) to go to the Support Lifecycle Page for Microsoft SQL Server 2000.

Microsoft SQL Server 2005 SP 2

-Standard Edition 64-bit

-Enterprise Edition 32-bit and 64-bit

Item	Requirements	Notes
Operating System	Microsoft Windows Server 2003 x64 Standard SP 2 or x64 Enterprise Edition SP 2	
	Microsoft Windows Server 2003 R2 x64 Standard SP 2 or R2 x64 Enterprise Edition SP 2	Refer to 64-bit Support Matrix under note #6 below to verify all products used are compatible.
	Microsoft Windows Server 2003 Enterprise Edition SP 2	
	Microsoft Windows Server 2003 R2 Enterprise Edition SP 2	
Microsoft Windows Server 2003 Enterprise Edition SP 2		
Processors	2 Dual Core or 4 Single Core Processors	Verify processors can be upgraded to 8 processors
	RAID 1 for operating system and applications (2 disks) RAID 1 for SQL database log files (4 disks)	Additional disks will improve Microsoft SQL Server performance
Disk Configuration	RAID 1 for TempDB (4 disks)	To process more than 4000 transactions a day, you may need to increase the number of disks in your RAID 5 or RAID 10 disk volume
	RAID 0 for SQL backups (full and log) (2 disks)	
	RAID 10 for data files (8 disks or more)	
RAM	8 GB or more	Recommend use of Ultra SCSI 3 or Fiber Controller Enable the 3GB and/or PAE switch in the boot.ini if using Windows Server 2003 Enterprise Edition. Refer to Article Q283037 for more information.

Network Card 1GB Ethernet

Verify switch is capable of handling network traffic

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Terminal Server Requirements

- ▶ It is recommended to have a dedicated Terminal Server/Citrix Server. There may be performance losses if Microsoft SQL Server is running on the Terminal Server/Citrix Server. Therefore, it is highly recommended to have two separate servers. One server with Terminal Server and/or Citrix and one server with Microsoft SQL Server.

Item	Requirements	Notes
Operating System	Microsoft Windows Server 2003 x64 Standard SP 2 or x64 Enterprise Edition SP 2	Refer to 64-bit Support Matrix under note #6 below to verify all products used are compatible.
	Microsoft Windows Server 2003 R2 x64 Standard SP 2 or R2 x64 Enterprise Edition SP 2	
	Microsoft Windows Server 2003 Standard Edition SP 2 or Enterprise Edition SP 2	
	Microsoft Windows Server 2003 R2 Standard Edition or R2 Enterprise Edition	
Citrix (Optional)	Citrix Presentation Server 3.0 Citrix Presentation Server 4.0	If accessing Citrix, the hardware and software must be supported according to the Citrix configuration requirements. Make sure processors can be upgraded to 4 processors for Standard Edition or 8 processors for Enterprise Edition
Processors	1 Dual Core or 2 Single Core Processors	
Disk Configuration	RAID 1 for operating system and applications (2 disks)	
RAM	2 GB or more	The amount of RAM needed depends on the number of concurrent users per Terminal Server. Recommend no more than 25 users per 100 Base T network card, unless a Fiber NIC is installed. If a Fiber NIC is installed, the SQL Server should also have a Fiber NIC installed for optimal network performance.
Network Card	100MB Full Duplex or 1GB Ethernet	Verify switch is capable of handling network traffic Increased user count may require greater RAM and Processor speed
Users	Based on 15-20 users per Terminal Server	Users utilizing FRx or Crystal reporting via Terminal Services may require increased hardware to increase performance.

Additional Notes:

1. This document represents configurations tested by Microsoft Business Solutions and supported by Technical Support. Use of technologies not specified in this document is not recommended and will not be

supported. Testing is ongoing, and as newer technologies become supported this list will be updated.

2. If you will be using the workflow features of Microsoft Dynamics GP 10.0, refer to the Microsoft Business Portal System Requirements page for Microsoft Office SharePoint Portal Server recommendations.

3. If running MSDE 2000 or Microsoft SQL 2005 Express on Windows XP that has Service Pack 2 or Microsoft SQL Server on Windows Server 2003 Service Pack 1, refer to the following KB article. You may need to enable port 1433 for TCP/IP in the Windows Firewall to ensure the incoming ODBC requests are accepted.

<http://support.microsoft.com/default.aspx?scid=kb;en-us:842242&Product=winxp>

4. Click [HERE](#) to view a KnowledgeBase article regarding support in a virtual environment.

5. If you have questions regarding licensing SQL Server for use with Microsoft Dynamics GP. Please contact a Licensing Specialist at 1-800-426-9400.

6. Review the 64-bit Support Matrix below to verify the features and/or products you want to use are supported with a 64-bit operating system.

NOTE: The Field Service e-mail feature will not work on a 64-bit server.

10.0 Product	Current Compatibility Status	Notes
Microsoft Dynamics GP Client or Server Installation	Supported on any x64 Operating System	The automatic US Payroll Tax Update Engine is not compatible on any x64 operating system. Run the US Payroll Tax Update Engine from a 32-bit machine.
Business Portal for Microsoft Dynamics GP 10.0 - Internet Information Services Server	Not Supported on any x64 Operating System	Not compatible until the next release of Microsoft Dynamics GP
Business Portal for Microsoft Dynamics GP 10.0 - Client accessing Business Portal Analysis Cubes for SQL 2005 (Client and Server)	Supported on any x64 Operating System	Internet Information Services Server must be on a 32-bit server
Business Portal for Microsoft Dynamics GP 10.0 - Client accessing Business Portal Analysis Cubes for SQL 2005 (Client and Server)	Supported on any x64 Operating System	Refer to Knowledge Base Article 929156 for additional information
Business Portal for Microsoft Dynamics GP 10.0 - Client accessing Business Portal Analysis Cubes for SQL 2000 (Client and Server)	Not Supported on any x64 Operating System	No plans for compatibility
eConnect Runtime (Including	Supported on any x64 Operating	

the Software System Development Kit)		
Human Resources and Payroll Suite	Supported on any x64 Operating System	
Integration Manager	Supported on any x64 Operating System	
Microsoft Office SharePoint Sever Wizard	Not Supported on any x64 Operating System	Not compatible until the next release of Microsoft Dynamics GP
Personal Data Keeper	Not Supported on any x64 Operating System	Not compatible until the next release of Microsoft Dynamics GP
SQL Server Reporting Services Wizard	Not Supported on any x64 Operating System	Not compatible until the next release of Microsoft Dynamics GP
Web Services Runtime (Including the Software Development Kit, Management Tools)	Supported on any x64 Operating System	Refer to Knowledge Base Article 918983 for required workaround steps
Workflow	Not Supported on any x64 Operating System	Not compatible until the next release of Microsoft Dynamics GP
Microsoft FRx Reporter 6.7	Not Supported on any x64 Operating System	No plans for compatibility SYSDATA can be on a 64-bit server
Microsoft FRx Forecaster 6.7	Not Supported on any x64 Operating System	No plans for compatibility
Microsoft FRx Forecaster 7.0	Not Supported on any x64 Operating System	Under investigation for compatibility
Microsoft FRx Web Port 6.7	Not Supported on any x64 Operating System	No plans for compatibility
Enterprise Reporting Visual Studio Tools for Microsoft		
Dynamics GP 10.0 Software Development Kit	Supported on any x64 Operating System	Service Pack 1 or later is required to use the Dag.exe tool for Microsoft Dynamics GP 10.0 on any x64 operating system
Microsoft Dynamics GP 10.0 Dexterity Development Tools	Supported on any x64 Operating System	This includes Visual Basic Application compatibility for Microsoft Dynamics GP 10.0. The DSCCS.exe service cannot be launched on an x64 operating system, however, the service can be used from an x64 operating system if the service is running on a 32-bit operating system.
Microsoft		

**Dynamics GP
10.0
Software Development
Kit** **Supported on any x64 Operating
System**

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